APT Rider Policies:

1. Drivers do not carry cash and cannot make change. Please make sure you have exact fare when boarding.
2. All trips must be scheduled by an adult (18 years or over).
3. Seatbelts must be worn by all passengers and refusal to wear a seat belt may result in loss of riding privileges.
4. Children under 4’9” or age 8 must be secured in a car seat. All wheelchairs and mobility devices will be transported and while aboard APT vehicles will be secured with a 4-point securement.
5. Passengers must refrain from disruptive behavior, profanity, eating, drinking, and tobacco while being transported by APT.
6. Drivers do not accept schedule changes or make reservations. APT reserves the right to refuse service to riders that do not follow APT policies.

APT reserves the right to refuse service to riders that do not follow APT policies.
Americans With Disabilities Act (ADA) Service
Please call our dispatch at (419) 207-8240, if you are disabled then you may qualify for a reduced fare. APT provides ADA accessible vehicles.

Elderly Discount
If you are 65 years of age and can show proof such as a driver’s license or birth certificate then you may qualify for a discount fare. Once eligible you will receive an E/D Card. For more information, please call APT (419) 207-8240.

Personal Care Attendant (PCA) A personal care attendant (PCA) can ride at no charge. The scheduler/dispatcher must be advised that a PCA will be riding with the passenger.

Service Animals
Service animals may be transported to accompany individuals with disabilities in vehicles and transit facilities. Pets may be transported with the passenger if the pet is in a pet carrier (kennel designed for the containment of the pet).

Children
APT allows children who are 5-12 years old to ride at a discount. If they are accompanied by an adult (18 or over) they will ride for FREE. Children under 5 must be accompanied by an adult to ride. As of Oct., 2009, Ohio law requires that children under 8yrs. old and less than 4’9” tall ride in a federally-approved car/booster seat.

Passenger Assistance & Packages
Origin to destination service is provided only from the curb in front of your pick-up point to the curb in front of your destination. APT will provide door-to-door service upon request. Transit employees are prohibited from entering residences or businesses. The driver will secure all wheelchairs and assist with seatbelts if needed. Any packages carried on vehicle by passenger must fit safely on their lap and on floor directly in front of their feet.

Adverse Weather Conditions
Safety is our primary concern, during adverse weather conditions; APT reserves the right to delay/cancel operations as necessary. Announcements concerning weather delays or cancellations will be made on radio station: WNCO-1340 AM or 101.3 FM

Complaints/Concerns/Suggestions
APT is a service of the City of Ashland, Ohio. Any problems, complaints (including Title VI complaints), concerns, or suggestions for improvement should be directed to Glen Stewart, Mayor or Elizabeth McClurg, Transit Coordinator.

Please mail your concerns or comments to 206 Claremont Ave Ashland OH 44805. A written response will be provided within 7 days. You can also e-mail concerns to mayor@ashland-ohio.com

You may also file directly with: the Ohio Department of Transportation Office of Equal Opportunity, Attention: Title VI Coordinator, 1980 West Broad Street, Columbus, OH 43223; or Federal Transit Administration Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Avenue, SE, Washington, DC 20590.

Service Area
APT operates within the Ashland City Limits (red zone), with extended service up to 100 miles.

APT FARE STRUCTURE
APT offers a reduced fare if you schedule your trip 24 hours in advance by calling:
(419) 207-8240
TTY: 711

Scheduling: 7:00 a.m. - 5:00 p.m. Monday through Saturday

APT Prices
Advance 24 Hours Reservations

Inside City Limits
General Public: $3.00
Elderly/Disabled: $1.50
Children under 12 with Adult: FREE
Children 5-12 without Adult: $1.50

City of Ashland Same Day Service

Inside City Limits
General Public: $5.00
Elderly/Disabled: $2.50
Children under 12 with Adult: FREE
Children 5-12 without Adult: $2.50

APT Saturday All Day Pass

The Saturday All Day Pass is available to use any Saturday from 9:00 a.m. to 8:00 p.m.
The Saturday All Day Pass is an unlimited one-day pass available to anyone for origin to destination travel inside City limits.

Some frequent stops include Wal-Mart, Buehler’s, Aldi’s/Verizon, Hawkins/Drug Mart, the AU Student Center, Good Shepherd, Martin House, and Essex House.

Only $5.00 for an all-day pass!

Pre-Paid Passes Now Available!

E/D: $20.00
College: $40.00 (+1 free ride)
K-12 Student: $20.00
General Public: $40.00
Each Pass good for 10 rides and good for advance or same day travel!

APT (CASH) Out-of-City Limit Trips:
In-town base rate + $1.00 per mile each way.
Wait time is charged at $10.00 per hour.
We recommend a 48 hour notice for out-of-town trips.

APT is an EOE/Service Provider

COME & RIDE !!!!!!